

Mountain Valley Orthopedics Physical Therapy Unit

Recently I completed 12 weeks of physical therapy at Mountain Valley to help recover from a broken hip sustained at another physical therapy facility while recovering from back surgery. This is a note of thanks and to highlight several therapists whom I feel are notable for their service to you clients.

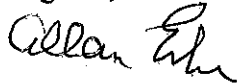
Overall, I was most grateful for service beginning with the initial appointment for evaluation, greeting at the reception area to assessment and treatment. The initial exam by Kathy Koberlein seemed thorough and she asked many questions to determine my condition. Subsequent therapy by Kathy and Linda Green were challenging and helpful. When I asked Linda to include a new machine in my routine, she pointed out that I was not ready and that we would work on the machine when she determined that I was ready. I appreciated that Linda would listen to a request but not be pushed to grant unreasonable ones.

Having spent many warm-ups on the bike, I observed other therapists working with clients whose need covered a wide range. The therapists managed those clients in a caring and dedicated manner. I would have gladly worked with any of your therapists based on my observations over time of their performance with other clients.

During a period when Linda Green was on vacation, I worked with Katie Finalyson. When I asked her about a special device used to build strength in the hands, she took the time to show them to me and determine which ones would be appropriate for my independent therapy. Katie's patience and concern were evident and appreciated.

Based on my experience at Mountain Valley, I would recommend the personnel and facilities to others in need. I thank Kathy, Linda and Katie for their compassion and help.

Regards,



Allan Erbe